

# TSE

## MÜŞTERİ MEMNUNİYETİ YÖNETİM SİSTEMİ BELGESİ CUSTOMER SATISFACTION MANAGEMENT SYSTEM CERTIFICATE



TÜRK STANDARDLARI ENSTİTÜSÜ  
bu belge ile

ÜNTEL KABLOLARI SAN. VE TİC. A.Ş.  
DEMİRCİLER KÖYÜ MAKİNE OSB 6. CAD. NO:4  
41455 DİLOVASI -  
KOCAELİ / TÜRKİYE

kuruluşunun TS ISO 10002:2018 şartlarına uygun bir MÜŞTERİ  
MEMNUNİYETİ YÖNETİM SİSTEMİ'ne sahip olduğunu onaylar.

Belge kapsamı Ek'te verilmiştir

Bu belge belgelendirme şartlarına  
uygunluk sağlandığı sürece geçerlidir.



**TÜRK STANDARDLARI ENSTİTÜSÜ**  
TURKISH STANDARDS INSTITUTION

İstanbul Belgelendirme Müdürü  
İstanbul Certification Manager

Ahmet Nursi Kartal

Bu belge, Türk Standardları Enstitüsü'nün kuruluşu hakkındaki 132 sayılı kanun uyarınca verilmiştir.  
This certificate is issued in accordance with the Law No. 132 establishing Turkish Standards Institution.

TURKISH STANDARDS INSTITUTION  
hereby certifies that the organization

ÜNTEL KABLOLARI SAN. VE TİC. A.Ş.  
DEMİRCİLER KÖYÜ MAKİNE OSB 6. CAD. NO:4  
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has a CUSTOMER SATISFACTION MANAGEMENT  
SYSTEM which fulfills the requirements of the TS ISO  
10002:2018

Scope of the certificate is given in annex

Belge No / Certificate No

MY-213/18

Belge Tarihi / Date of Certificate

21.06.2021

Geçerlilik Tarihi / Valid Until

02.07.2024

Revizyon Tarihi / Date of Revision

21.06.2021

İlk Belge Tarihi / Initial Certification Date

02.07.2018

This certificate is valid provided that compliance  
with the certification requirement is maintained.

**TSE**

**MÜŞTERİ MEMNUNİYETİ YÖNETİM SİSTEMİ BELGESİ**  
**CUSTOMER SATISFACTION MANAGEMENT SYSTEM CERTIFICATE**  
**EK / ANNEX**



Belge No / Certificate No: **MY-213/18**

Belgeli Kuruluş Adı, Adresi:

Name and Address of the Certified Organization:

Belge Tarihi / Date of Certificate: **21.06.2021**

ÜNTEL KABLOLARI SAN. VE TİC. A.Ş.  
DEMİRCİLER KÖYÜ MAKİNE OSB 6. CAD. NO:4  
41455 DİLOVASI -  
KOCAELİ / TÜRKİYE

**M - C**  
**TSE - ISO**  
**10002**

**Scope of the Certificate:**

**TS ISO 10002:2018**

DESIGN AND PRODUCTION OF

- INSULATED STRANDED POWER AND CONTROL  
CABLES

- MINE, WELDING, CONTROL, SHIP, CRANE,  
SIGNAL, RUNWAY LIGHTING, IRON, PUMP,  
COMMUNICATION, OFFSHORE, HALOGEN FREE,  
FLAME RETARDANT, FIRE RESISTANT AND  
RAILWAY CABLES

**Belge Kapsamı:**

**TS ISO 10002:2018**

- İZOLELİ DAMARLI GÜÇ VE KONTROL KABLOLARI

- MADEN, KAYNAK, KONTROL, GEMİ, VİNÇ, SİNYAL,  
PIST AYDINLATMA, ÜTÜ, POMPA, KOMÜNİKASYON,  
OFFSHORE, HALOJENSİZ, ALEV İLERLETMEZ,  
YANGINA DAYANIKLI VE DEMİRYOLU KABLOLARI

TASARIM VE ÜRETİMİ



THE INTERNATIONAL CERTIFICATION NETWORK

# *CERTIFICATE*

TSE has issued an IQNet recognized certificate that the organization:

**ÜNTEL KABLOLARI SAN. VE TİC. A.Ş.**

DEMİRCİLER KÖYÜ MAKİNE OSB 6. CAD. NO:4 41455 DİLOVASI -  
KOCAELİ / TÜRKİYE

has implemented and maintains a

CUSTOMER SATISFACTION MANAGEMENT SYSTEM

which fulfills the requirements of the following standard:

**TS ISO 10002:2018**

Issued on: 21-06-2021

Expires on: 02-07-2024

This attestation is directly linked to the IQNet Partner's original certificate and shall not be used as  
a stand-alone document

*Registration Number : TR-MY-213/18*



THE INTERNATIONAL CERTIFICATION NETWORK

Annex to IQNET Certificate Number :TR-MY-213/18

Name and Address of the certified organization

**ÜNTEL KABLolari SAN. VE TİC. A.Ş.**

DEMİRCİLER KÖYÜ MAKİNE OSB 6. CAD. NO:4 41455 DİLOVASI - KOCAELİ / TÜRKİYE

**Scope of the Certificate**

DESIGN AND PRODUCTION OF

- INSULATED STRANDED POWER AND CONTROL CABLES

- MINE, WELDING, CONTROL, SHIP, CRANE, SIGNAL, RUNWAY LIGHTING, IRON, PUMP,  
COMMUNICATION, OFFSHORE, HALOGEN FREE, FLAME RETARDANT, FIRE RESISTANT AND  
RAILWAY CABLES